



IMPACT REPORT

SERVING AMERICA'S MILITARY FAMILIES DURING A GLOBAL PANDEMIC

The challenges created by the COVID-19 pandemic continue to take a tremendous toll on the military families we seek to serve. As bills for the basics come due – rent, mortgage, home and car repairs, utilities, groceries and more - our veterans, service members and their families are struggling more and more to make ends meet.

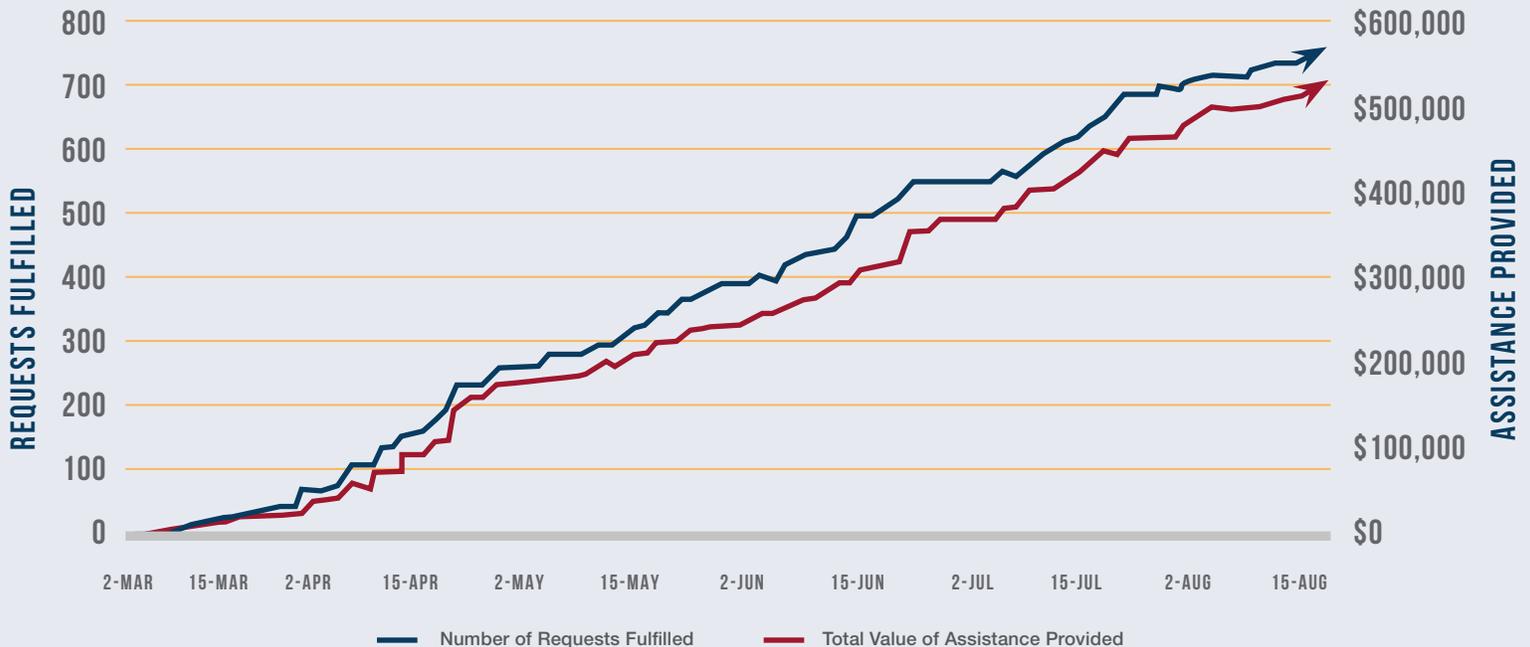
Operation Homefront's highly valued Critical Financial Assistance Program (CFA) has been there to support military families who are facing financial challenges - even in the midst of a crisis.

Thanks to the generosity of our corporate, foundation and individual donors, we remain committed to our vital mission to build strong, stable, and secure military families and dedicated to our core belief, to serve our military families in their time of need, because they have done so much for us during our nation's time of need.



In spite of the pandemic, military families are still faced with the expense of preparing their kids for another school year. Operation Homefront shifted our Back-to-School Brigade program to follow a drive-through format to serve these deserving families at a critical time.

COVID-RELATED ASSISTANCE



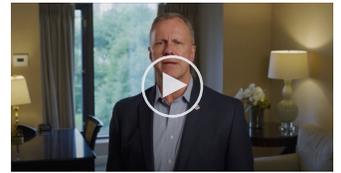
Operation Homefront's Critical Financial Assistance (CFA) program helps families with rent/mortgage payments, utility and grocery bills, home and care repairs and more. Since March 2020, we have fulfilled over **700 CFA/COVID-19 requests** from military families, providing over **\$500,000 in assistance**. Overall, since 2011, our CFA program has fulfilled more than **45,000 requests** from military families, providing them with over **\$29 million in assistance**.

We are grateful that our great corporate and foundation partners, like Bob & Dolores Hope Foundation, Walmart, Procter & Gamble, Chobani, and others, are helping us serve America's military families who are struggling during this very difficult time.

HEAR FROM OUR PRESIDENT & CEO

View an important message from Operation Homefront President and CEO John Pray about our commitment to help our military families in their time of need.

[Click here to watch.](#)



STORIES FROM THE HOMEFRONT



Army veteran and Bronze Star recipient Troy Wesley watched as circumstances surrounding the COVID-19 pandemic diminished his family's income and left him wondering how to stretch the family budget to feed his family of five. He and his wife were both furloughed from their jobs. To make matters worse, he had to shut down his BBQ catering business when supplies became no longer available. With their three children – a 14-year-old son and 17-year-old twins – and home schooling, Troy stressed about how to stretch his VA disability pay cover all the family's expenses. Troy applied for Operation Homefront's Critical Financial Assistance (CFA) program, and thanks to generous donors, the family received a \$250 gift card to buy food. He felt relieved and thankful. [Read more about the Wesley family.](#)

"I'm grateful for what Operation Homefront has done for me and my family." ”



Army Veteran Nicole Walcott and her family were significantly impacted by the COVID-19 pandemic. After Nicole and her Army veteran husband, Joshua, had their two children, she learned that she had degenerative arthritis in her spine. It was likely the result of a service-related Humvee accident in South Korea she suffered years before. She lived daily with debilitating pain. In response, she started an alternative health and wellness business to help herself and others with pain relief. In March, as the COVID-19 pandemic caused shut-downs of businesses nationwide, especially service-related ones like hers, Nicole's family was left without the majority of their income. Her business paid for 90% of the family's bills. "We were at a 95% revenue drop overnight. It was insane, I couldn't believe it." She read about Operation Homefront's Critical Financial Assistance (CFA) program and applied for assistance in both April and May. Thanks to generous donors, Operation Homefront was able to help Nicole pay more than \$2,100 for food assistance, utilities, and car payments in April. In May, her family received \$1,400 for rent assistance. [Read more about the Walcott family.](#)

"Honestly, (Operation Homefront) was the biggest help to us. It was a huge financial burden lifted." ”

THE NEED CONTINUES FOR MILITARY FAMILIES

The need continues and this crisis is far from over. Our military families need us - now more than ever - and we need your support to help this very special and deserving group of fellow citizens. Join our efforts to support those who have done so much for all of us - our military families.

Give today at OperationHomefront.org or contact us at development@operationhomefront.org.

TRUSTED & RESPECTED

PROGRAM EFFICIENCY



Platinum Level



Top Rated



"A-" Rated Charity



Meets all 20
Accountability Standards

OVER 90%
of Operation Homefront's
expenditures go directly to programs
supporting military families.