DELIVERING LIFE-CHANGING IMPACT
When an undiagnosed medical condition forced Army veteran Michael Crouse Jr. to medically retire after 15 years of service, he and his wife, Michelle, became worried about their future. They had no place to live, a baby on the way, and two small children. Michelle even feared homelessness. But now the family is benefiting from three Operation Homefront programs. Hear more of their story here.

The Crouse family is just one of the families featured in this report who illustrate how your support is delivering life-changing impact. You will see how you helped Operation Homefront expand our Transitional Housing programs, ensure that more than 2,900 financial assistance requests were fulfilled, and deliver a record-setting number of holiday meals to military families across the country.

It is through the ongoing support of our partners, donors, and volunteers that we are able to do so, continuing to fulfill our mission to build strong, stable, and secure military families.

We celebrate the milestones reached in 2019 and look forward to the lifetime of impact that, with your help, we can bring to even more families in 2020.

When an undiagnosed medical condition forced Army veteran Michael Crouse Jr. to medically retire after 15 years of service, he and his wife, Michelle, became worried about their future. They had no place to live, a baby on the way, and two small children. Michelle even feared homelessness. But now the family is benefiting from three Operation Homefront programs. Hear more of their story here.

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We celebrate the milestones reached in 2019 and look forward to the lifetime of impact that, with your help, we can bring to even more families in 2020.
As I begin my second year as Chairman, I am proud to report that 2019 was another incredible year for Operation Homefront. Our vital mission – to build strong, stable, and secure military families so they can thrive, not simply struggle to get by, in the communities they have worked so hard to protect – remains a unifying force that drives all of us to do our very best for those who protect the freedoms we, as Americans, enjoy daily.

Using our core values — Do What’s Right, Gratitude, Perform With Excellence, and Respect Others — to guide our individual and collective efforts, our dedicated team of staff members and volunteers work together to deliver a wide range of life-changing programs to those in need. This past year, our team fulfilled more than 2,900 requests from military families, helping them with mortgage-free homes, rental assistance, and more. These impressive numbers were made possible by our ever-growing list of caring corporate, foundation, and individual donors.

Looking ahead, we cannot rest on our laurels. I, along with all our board members, believe that providing the financial stability our military families need, and so richly deserve, should continue to be recognized as a national priority – particularly during the critical initial phases of their journey to reintegrate back into their civilian communities. Our constituent testimonials clearly show the tremendous impact we are having, but there is so much more that we still need to do as many military families find it difficult to ask for help even when they are struggling to make ends meet. We need to make all aware — the military families we seek to serve and the donors who bring our mission to life — that Operation Homefront is the “go-to” organization to resolve this national issue. A clear path lies ahead, and I am excited about where this amazing organization is headed in 2020 and beyond.

Sincerely,

Lee Baxter, Chair, Board of Directors, Maj. Gen. U.S. Army, retired
CRITICAL FINANCIAL ASSISTANCE (CFA)

With support of donors and partners such as The Home Depot Foundation, Wounded Warrior Project and the Bob & Dolores Hope Foundation, Operation Homefront was able to fulfill more than 2,900 requests from military families, providing over $2.7 million in assistance. Outcome: 98% of survey respondents agreed the financial assistance they received helped them feel stronger, more stable, and more secure.

OUTCOME:
98% of survey respondents agreed the financial assistance they received helped them feel stronger, more stable, and more secure.

$2.7M IN FINANCIAL RELIEF

TRANSITIONAL HOUSING-VILLAGES (TH-V)

Thanks to partners and supporters such as the A. James & Alice B. Clark Foundation, The Home Depot Foundation and Veterans United Foundation, our Transitional Housing-Villages provided 343 months of residency to 214 family members, helping them save $470,844. Outcome: 100% of Village residents agreed when surveyed that their stay helped them feel stronger, more stable, and more secure.

OUTCOME:
100% of Village residents agreed when surveyed that their stay helped them feel stronger, more stable, and more secure.

$470K RENT & UTILITY EXPENSES SAVED

TRANSITIONAL HOMES FOR COMMUNITY REINTEGRATION (THCR)

Launched with the generous support of the A. James & Alice B. Clark Foundation and with support from other donors and partners, our Transitional Homes for Community Reintegration program helped seven families save more than $80,000 in housing costs. Outcome: 100% of THCR residents agreed when surveyed that their stay helped them feel stronger, more stable, and more secure.

OUTCOME:
100% of THCR residents agreed when surveyed that their stay helped them feel stronger, more stable, and more secure.

$80K IN HOUSING COSTS SAVED

RELIEF PROVIDED IN 2019

RELIEF PROGRAMS

- Critical Financial Assistance
- Transitional Housing-Villages
- Transitional Homes for Community Reintegration

THE NEED

After 10 years in the Air Force as a surgical technician, Staff Sgt. Mariana McKenzie was diagnosed with rheumatoid arthritis and had to medically retire in 2012. “It was like a complete bomb in our lives when that happened,” Mariana said. “Because the Air Force, the military, was what defined me, and was my identity. It was my career, it was everything for me.”

The same year Mariana was honorably discharged and the family moved into a house in San Antonio, Texas, her husband’s contract job was not renewed. The family started having trouble keeping up with bills. On top of paying the mortgage, their home needed new flooring to replace the hard, dusty concrete floor under their carpet, and funds to repair their backyard fence.

A veteran resource office referred her to Operation Homefront’s Critical Financial Assistance program.

THE IMPACT

With the help of generous donors, Operation Homefront provided funds to pay the McKenzie family’s mortgage, purchase new flooring, and build a fence. The children now play on the floors all the time and love to run in the backyard. The family is grateful for the support they received, knowing that their lives would be much different had they not reached out.

“The hardest part is that you need to admit that you need help,” Mariana said. “It was a relief when we heard that Operation Homefront was going to be able to help us... it was like a huge weight lifted off our shoulders.”

“IT WAS A RELIEF WHEN WE HEARD THAT OPERATION HOMEFRONT WAS GOING TO BE ABLE TO HELP US... IT WAS LIKE A HUGE WEIGHT LIFTED OFF OUR SHOULDERS.”

−STAFF SGT. MARIANA MCKENZIE, AIR FORCE

Air Force Staff Sgt. Mariana McKenzie and her husband, Trevor, were provided relief through Operation Homefront’s Critical Financial Assistance program.
2019 RESILIENCY PROGRAMS

HOMES ON THE HOMEFRONT (HOTH)

Through the support of partners such as JPMorgan Chase, Mr. Cooper, U.S. Bank, Meritage Homes, and PulteGroup, Inc., Homes on the Homefront accepted 30 veteran families into the program and graduated 50 families into mortgage-free homes, providing them with $7.7 million in home equity.

Outcome: 100% of survey participants agreed Homes on the Homefront helped them feel stronger, more stable, and more secure.

$7.7M IN HOME EQUITY PROVIDED

50 HOMES DEEDED TO MILITARY FAMILIES

30 FAMILIES ACCEPTED INTO THE PROGRAM

HOMES ON THE HOMEFRONT PROPERTIES SINCE 2012

HEARTS OF VALOR (HOV)

Thanks to partners such as The Boeing Company, our Hearts of Valor program assisted 3,933 caregivers nationwide through its network of support groups and online forums. Hearts of Valor, open to all caregivers of post-9/11 wounded, injured, or ill service members, also hosted over 55 people at retreats that provide respite education and self-care.

Outcome: 93% of program participants agreed Hearts of Valor helped them feel stronger, more stable, and more secure.

3,933 CAREGIVERS ASSISTED

THE IMPACT

When Marine veterans Shandrika and Juval Shreves told their oldest daughter, Camya, they would be moving into a brand-new home outside of Atlanta, Georgia, thanks to Operation Homefront’s Homes on the Homefront program, she listed her most anticipated activities. There would be bike rides, sleepovers, her own room, and finally a permanent place to call home.

“Our girls traveled with us while we were in the service,” Shandrika said. “We probably moved five to six times since Camya was born. As soon as she would get stable, she would have to move. She’ll finally have a stable environment. She’s so excited.”

The deaths of Shandrika’s father and Juval’s grandmother made the couple realize how important it was to be near family. Both have relatives in the Atlanta area. They applied to the program because it seemed no matter how much they tried to save, their dream of owning a home remained out of reach.

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“Homeownership is something we always dreamed of having, and it’s so amazing to not only have a house but to have a brand-new home,” she said. “[Operation Homefront and its partners] have definitely given us a step up on giving our family the best way of life. We get to go to sleep without suffering and contemplating. It’s such a big deal. It just doesn’t feel real to me. I tell my husband ‘pinch me.’ This is really happening.”

−SHANDRIKA SHERVES, MARINE CORPS VETERAN

THIS IS DEFINITELY A STEP UP ON GIVING OUR FAMILY THE BEST WAY OF LIFE. WE GET TO GO TO SLEEP WITHOUT SUFFERING AND STRUGGLING AND CONTtemplating. IT’S SUCH A BIG DEAL.
The start of the school year always means stretching the budget for Troy Farrell, active duty Air Force for 10 years, and his wife, Talia. Their oldest child, Jayda, is in third grade, and their youngest, Jordan, just started kindergarten in fall 2019. With school supplies costing hundreds of dollars, the family tries to prepare.

“I like to budget in a way where if I know something is coming up throughout the year, I’ll buy a little thing here and there,” Talia said. “But some things aren’t available through the year.”

The 2019 school year brought something different for Talia and her family. After her husband’s co-worker told them about Operation Homefront’s Back-to-School Brigade, the Farrells signed up for the San Antonio, Texas, event.

The Farrell family attended the event with friends. Talia, unsure what to expect, said she was delighted by all the resources available, the fun activities, such as face painting, and of course, the great backpacks provided by generous Operation Homefront supporters.

“The family hopes the event will become a tradition for them, as long as it’s held where they are stationed.”

“This is a great opportunity for military families,” Talia said. “Great supplies, great information, love it all. We truly appreciate it. This is something we all benefit from, and it’s very, very necessary.”

—TALIA FARRELL, MILITARY Spouse
Jaxon Crouse loves closets. The 4-year-old let that tidbit be known during his family’s “Welcome to the Community” ceremony as part of the Transitional Homes for Community Reintegration (THCR) program, giving more room for their growing family.

For the little boy, the closets may have been the focus of the THCR home. But for his parents, Operation Homefront’s programs have provided them with stability and security. Michael and Michelle Crouse told us they do not know where they would be without Operation Homefront and its partners and donors.

“This is life changing for us. We’re extremely grateful and happy. We want to thank Operation Homefront and the A. James & Alice B. Clark Foundation. This is an amazing opportunity for us. It’s not just about writing a check. You are really changing our family’s lives for the better and even setting up our children for success, because if we’re successful, we pass that on to them. It’s very exciting and very touching to us. We can’t wait for everyone to see us in two or three years and see everything we accomplished. We won’t let you all down.”

The A. James & Alice B. Clark Foundation’s multi-year grant enabled Operation Homefront to launch the Transitional Homes for Community Reintegration program and provide transitional housing for families such as the Crouses. The $4.2 million grant, awarded in 2018, also allowed us to increase capacity in our Transitional Housing-Villages program.

“The A. James & Alice B. Clark Foundation is committed to ensuring our veterans and their families are prepared for longterm success. We believe that Operation Homefront’s transitional housing programs deliver on that goal. They provide military families with stable and secure communities in which to live and the financial and educational resources they need to succeed as they return to civilian life.”

–Mike Monroe, Director, Veterans’ Initiatives, A. James & Alice B. Clark Foundation

After 15 years of service, Army Sgt. Michael Crouse Jr. and his wife, Michelle, worried about the future after Michael’s medical retirement. With two children, Penelope, 6, and Jaxon, 4, plus a baby on the way they wondered where they would live. But then the family was accepted into Operation Homefront’s Transitional Housing Village in San Antonio, and six months later, they were able to move into a home through the Transitional Homes for Community Reintegration (THCR) program, giving more room for their growing family.

“In the past year’s time there are so many changes. Penelope is in kindergarten; Jaxon is in preschool and is getting a head start with Operation Homefront. Operation Homefront has really changed our lives for the better. We’ve really grown into a family and have a stable home. My wife is able to keep going to school and the kids are happy.”

–Army Sgt. Michael Crouse Jr., his wife Michelle, and their children Penelope, Jaxon, and Greyson, with Operation Homefront COO Bob Thomas at their Welcome to the Community ceremony in Helotes, Texas, as part of Operation Homefront’s THCR program and thanks to the A. James & Alice B. Clark Foundation.
OPERATION HOMEFRONT, INC. STATEMENT OF ACTIVITIES FOR THE YEAR ENDING DEC. 31, 2019
(with summarized financial information for the year ending on December 31, 2018)

**Revenue, Support, and Other:**

<table>
<thead>
<tr>
<th>Without Donor Restriction</th>
<th>With Donor Restriction</th>
<th>2019 Totals</th>
<th>2018 Totals</th>
</tr>
</thead>
<tbody>
<tr>
<td>Contributed houses</td>
<td>$5,793,126</td>
<td>—</td>
<td>$5,793,126</td>
</tr>
<tr>
<td>Contributed goods, services, and facilities</td>
<td>$21,698,588</td>
<td>—</td>
<td>$21,698,588</td>
</tr>
<tr>
<td>Contributions</td>
<td>$14,993,041</td>
<td>$6,171,287</td>
<td>$21,164,328</td>
</tr>
<tr>
<td>Special events, net expenses of ($347,014)</td>
<td>$226,652</td>
<td>—</td>
<td>$226,652</td>
</tr>
<tr>
<td>Investment earnings, net</td>
<td>$41,187</td>
<td>—</td>
<td>$41,187</td>
</tr>
<tr>
<td>Other revenues</td>
<td>$86,988</td>
<td>—</td>
<td>$86,988</td>
</tr>
<tr>
<td><strong>Total Revenue, Support, and Other</strong></td>
<td><strong>$42,756,782</strong></td>
<td><strong>$6,171,287</strong></td>
<td><strong>$48,928,069</strong></td>
</tr>
</tbody>
</table>

**Expenses:**

<table>
<thead>
<tr>
<th>Without Donor Restriction</th>
<th>With Donor Restriction</th>
<th>2019 Totals</th>
<th>2018 Totals</th>
</tr>
</thead>
<tbody>
<tr>
<td>Program services</td>
<td>$46,125,576</td>
<td>—</td>
<td>$46,125,576</td>
</tr>
<tr>
<td>Management and general</td>
<td>$1,939,232</td>
<td>—</td>
<td>$1,939,232</td>
</tr>
<tr>
<td>Fundraising</td>
<td>$2,626,961</td>
<td>—</td>
<td>$2,626,961</td>
</tr>
<tr>
<td><strong>Total Expenses</strong></td>
<td><strong>$50,691,769</strong></td>
<td>—</td>
<td><strong>$50,691,769</strong></td>
</tr>
<tr>
<td>Change in net assets</td>
<td>($7,934,987)</td>
<td>$6,171,287</td>
<td>($1,763,700)</td>
</tr>
<tr>
<td>Net assets released from restriction</td>
<td>$750,000</td>
<td>($750,000)</td>
<td>—</td>
</tr>
<tr>
<td>Net assets at beginning of year</td>
<td>$28,191,238</td>
<td>$28,191,238</td>
<td>$28,441,238</td>
</tr>
<tr>
<td><strong>Net Assets at End of Year</strong></td>
<td><strong>$21,006,251</strong></td>
<td><strong>$6,171,287</strong></td>
<td><strong>$27,177,538</strong></td>
</tr>
</tbody>
</table>

**FINANCIAL REPORT 2019**

**EXPENSES**

- **Program Services:** 91%
- **Management and General:** 4%
- **Membership and Fundraising:** 5%

**SUPPORT**

- **Individual Giving:** 12%
- **Foundations:** 21%
- **Corporations:** 9%
- **Other Revenue:** 4%

**IN-KIND NONCASH CONTRIBUTIONS:** 56%

**PROFESSIONAL FEES:** 9%

**REVENUE:**

- **Contributed houses:** 58%
- **Contributed goods:** 5%
- **Contributions:** 43%

**91% OF OUR EXPENDITURES GO DIRECTLY TO PROGRAMS TOTALING $46,125,576**

**PROGRAM EFFICIENCY METRIC**

**Critical Assistance:** 18%
**Field Operations:** 12%
**Homes on the Homefront:** 24%
**Transitional Housing:** 5%
**Hearts of Valor:** 1%

**Without donor restrictions:**

- **Unrestricted:** 21%
- **Designated for THCR and transitional housing:** 18%
- **Designated for permanent housing:** 5%
- **Designated for Critical Financial Assistance:** 18%
- **Designated for field operations:** 5%

**With donor restrictions:**

- **Time restrictions:** 5%

**Liabilities and Net Assets:**

<table>
<thead>
<tr>
<th>2019 Totals</th>
<th>2018 Totals</th>
</tr>
</thead>
<tbody>
<tr>
<td>Current Liabilities</td>
<td></td>
</tr>
<tr>
<td>Accounts payable</td>
<td>$732,289</td>
</tr>
<tr>
<td>Accrued expenses</td>
<td>$744,602</td>
</tr>
<tr>
<td>Accrued escrow accounts</td>
<td>$363,789</td>
</tr>
<tr>
<td>Debt</td>
<td>$197,004</td>
</tr>
<tr>
<td><strong>Total Liabilities</strong></td>
<td><strong>$2,037,884</strong></td>
</tr>
<tr>
<td>Net Assets:</td>
<td></td>
</tr>
<tr>
<td>Without donor restrictions</td>
<td></td>
</tr>
<tr>
<td>Undesignated</td>
<td>$2,320,972</td>
</tr>
<tr>
<td>Designated for THCR and transitional housing</td>
<td>$362,243</td>
</tr>
<tr>
<td>Designated for permanent housing</td>
<td>$13,842,855</td>
</tr>
<tr>
<td>Designated for field operations</td>
<td>$107,786</td>
</tr>
<tr>
<td><strong>Total Net Assets</strong></td>
<td><strong>$27,177,538</strong></td>
</tr>
</tbody>
</table>

**Total Liabilities and Net Assets:**

- **Without donor restrictions:** $21,006,251
- **With donor restrictions:** $6,171,287

- **Total Liabilities:** $21,177,538
- **Total Net Assets:** $29,215,422

**Financial information, including audited financial statements and the most recent IRS Form 990, is available at OperationHomefront.org**
3 TRANSITIONAL HOUSING-VILLAGES
in Gaithersburg, Maryland; San Diego, California; and San Antonio, Texas

595 FAMILIES HOUSED
5,381 MONTHS
of rent-free housing for military families

DEFRAYED RENT AND UTILITY COSTS
$0.5M $1.3M $2.4M $3.7M $4.7M $6.2M

CFA: SINCE 2011
CRITICAL
FINANCIAL ASSISTANCE

Fulfilled
44,071 REQUESTS
from military families for financial assistance

Served
112,199 military families through our Holiday Meals For Military and Holiday Toy Drive programs, impacting 476,801 military family members

$28,000,000
IN RELIEF
provided to military families

TH-V: SINCE 2008
TRANSITIONAL HOUSING-VILLAGES

Distributed 390,599 backpacks filled with supplies to military children through our Back-to-School Brigade, saving families $45M in expenses

HOTH: SINCE 2012
HOMES ON THE HOMEFRONT

584 HOMES DEEDED
to military families, mortgage-free

HFC

Helped 3,933 Hearts of Valor caregivers through 70 support groups across the country

THCR: SINCE 2018
TRANSITIONAL HOMES FOR COMMUNITY REINTRODUCTION

Celebrated and supported 18,243 new and expectant parents through the Star-Spangled Babies® program

SSB

Honored 8,634 military spouses at Homefront Celebrations, and awarded 26 attendees with academic scholarships

BTSB

HOLIDAY PROGRAMS

DEEDED OVER $85M IN HOME EQUITY

678 MILITARY FAMILIES
accepted into our permanent housing program

7 FAMILIES HOUSED

5,381 MONTHS
of rent-free housing for military families

595 FAMILIES HOUSED
5,381 MONTHS
of rent-free housing for military families

584 HOMES DEEDED
to military families, mortgage-free
Donors are listed by recognition category based on cash and in-kind donations received in 2019, not inclusive of pledges or cumulative gifts. For complete list of donors, visit OperationHomefront.org.

**TOP DONORS**

**NATIONAL 3-STAR PARTNER**

$100,000–$249,999

Aigas, Inc.

Auction.com

Choice Hotels

Driven Brands, Inc.

Food Lion

GNCC Live Well Foundation

Johnstone Supply

Kahlert Foundation

MFA Oil Company

Netgard

Oak Foundation

PulteGroup, Inc.

The Slater Foundation

Southern New Hampshire University

SpartanNash Foundation

The Coca-Cola Foundation

United Technologies Corporation

**NATIONAL 2-STAR PARTNER**

$50,000–$99,999

3M

American Airlines, Inc.

America’s Best Local Charities

Back 2 School Illinois

BAE Systems Matching Gifts Program

Beam Suntryo

Bocoz Allen Hamilton

BW Gas & Convenience Holdings, LLC

Charlotte Pipe and Foundry Company

Chevrolet (General Motors, LLC)

Delta Children’s Products

Feld Entertainment, Inc.

Gulli Family Foundation

Legendary Field Exhibitions, LLC

Lockheed Martin Mission Systems & Training

Rushmore Loan Management Services LLC

SAIC

San Antonio Shoes, Inc.

The Denver Foundation - Lewis Myers, Jr.

Caregivers Fund

Fred Meyer and the Kroger Zero Hunger / Zero Waste Foundation

**NATIONAL 1-STAR PARTNER**

$25,000–$49,999

Beaumont Products

Bob’s Discount Furniture, LLC

California Community Foundation

Costco Wholesale

Disabled American Veterans

Charitable Service Trust

Discover Financial Services

DRS Technologies

Employees Charity Organization of Northrop Grumman (ECO)

Era Helicopters, LLC

Fiserv Solutions, LLC

Jeffrey Frieden

Google Adwords

Group & Pension Administrators, Inc.

Ruth Harvey

Kinde

Kryptonite Products, Inc.

Lockheed Martin Aeronautics Company

MA Military Support Foundation

MAM

MBooth & Associates LLC

Maevie Maury

Micro Matic USA, Inc.

MillerCoors

Motorola Solutions Foundation

Navy Federal Credit Union

Network for Good

NuStar Foundation

Origami Owl

PGA TOUR Charities, Inc.

Pillsbury

Regal Foundation

Royal Oaks Country Club American

Turkey Shoot Out

Safeway Foundation

Bob Sasser

Kieran Snyder

Toys for Tots

Veterans United Foundation

Walmart #2828

Wrangler (Kontoor Brands)

Adam Yenser

Zander Insurance Group

**REGIONAL 4-STAR PARTNER**

$15,000–$24,999

57th Assault Helicopter Company

Alliance Laser Sales

Boston Beer Company

Choice Hotels International Foundation

Community Foundation of Sarasota County

DDG Virginia Engineering

Drive For Water

Duke Energy Foundation

ELKAY Manufacturing Company

Epic

Facebook

Five Brothers Asset Management

Boris Gregg

Group Five

Harris Teeter

Infinity Systems Engineering, LLC

Joel M Brown IRA Beneficiary Trust

La Quinta by Wyndham

Microsoft

New York Giants

Patrot Contractors Equipment Sales & Supply, LLC

PNC Foundation

Positive Adventures

Cheryl and John I. Pray, Jr.

Raytheon Company

Red Rock Golf Classic

Round It Up America

Southern Glazers Wine and Spirits

Charitable Foundation, Inc.

The Cotswold Foundation

The William J. Martin Foundation, Inc.

Triumph Group Charitable Foundation

United Way

USAFA

Michael C. Whitwell

Rod Womer

Aigas Operation 9 Pin

Alacrity Renovation Services

American Honda Financial

America’s Charities

Andersen Windows, Inc.

Gary Auman

Fernando H. Austin

Avis Budget Car

Nickalene Badalamenti-Kalas

Allen Baler

Bank of America Charitable Foundation

Barclay Brand Corporation

Lee Baxter

Joe Behrends

Mike Bistro

Blue Beacon International, Inc.

Bluewater Movements, Inc.

Frank R. Bollinger

Boppy Company, LLC

Gregory Bostian

Boulder City Beer Fest

Briggs and Morgan, P.A.

Bright Funds Foundation

Harry C. Brown

Janie Busbee

California Resources Corporation

Capitol Federal Foundation

CBE Group

COMC - Providence

CDW Direct, LLC

Challenge Foundation

Ellen Chatterjee

Chevron Matching Employee Fund

Chilihu Garden & Glass

Christian Fellowship Church, Inc.

Clarion Hotel

Isaac Cohen

Combat Veterans Motorcycle Association - Tennessee

Commonwealth of Pennsylvania Remittance Advice

Community Association Institute CAI

Community Foundation of South Georgia

Constellation Brands, Inc.

John Corrado

CVS Health, Inc.

Linda Dauphin

Don Davis

Donna E. Deeley

Janie Busbee

Janie Busbee

Jeri L. Hyrka

inFaith Community Foundation

Intuit Financial Freedom Foundation

Jack Canfield Foundation

Jason's Deli

Greater San Diego Association of Realtors

Carol Heidt

Richard Hart

Paul Hayes

HD Supply Facilities Maintenance Group, Inc.

Heartland Colleges of America

Hildenbrand Family Foundation

HMB Law Group, LLC

Seth Holland
e

Michael Holman Automotive Group, Inc.

Howard Energy Partners, LLC

David W. Hoy

J.K. Haney

Phillipson Steel Hutchinson

Jerry L. Hyrka

inFaith Community Foundation

Intuit Financial Freedom Foundation

Jack Canfield Foundation

Jason's Deli

Jaxon Engineering

John Hamachek Charitable Fund

Johnstone Supply Co. #334

Johnstone Supply of Woburn

Junior League of Houston

Jeffrey Kelicka

Peter Kandaris

Glyn King

Francis Labriola

Raymond R. Lafey
TOP DONORS

Andrew Kalt
Dr. Peter & Kelly Kan
Anne Karpin
Kathleen Wade Photography
Matthew Kavanagh
Kavod Parent Committee
Patrick Keane
Keany Produce Company
Keester Spouses Club
Kelly and Polly Steiner Family Foundation
Christopher Kelly
John Kendig
KIERN HOLDINGS (Mona Maine de Biran)
Billy King
Thomas Kirkpatrick
Marguerite Kirt
Richard Klein
Andrew Klemm
Christophri Klirko
Eva Klinger
John Klinger
Robert Knebel
Knights Of Columbus Council 6201
James T. Knowles
Koehler & Dramm Wholesale Florist
Erika Kolod
Reiner Koole
Margaret E. Kopec
Richard Korpan
Paula Kos
Jeffrey J. Kovan
Patricia Krimmel
Ronald Krol
Kubes Jewelry LTD
James W. Kulbacki
Kelly Kupper
Leah Kurtz
L.F. Jennings, Inc.
La Crosse Area Harley Davidson
LabCorp
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Lakewood Community Foundation
Karen Lambert
Ed Lange
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Dan Leader
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Lendlease (US) Community Fund
Bruce M. Leonard
Lester Poretsky Family Foundation, Inc.
Christopher Lettiere
Noam Lesti
Lexington Veterans Association
Liberty Bank
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LifePoint Church
Likarr Maintenance Systems
John Lilley
Jack Lindsay
Ed Lindsey
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Lockaway Storage
Lockheed Martin
Lockheed Martin Aeronautics Company
Lockheed Martin Employee Rec.
Sandra Loffin
Doris Lombardi
Adam London
Chris Loose
Lowell Spinners
Andrew Locziynak
Maria R. Lucarelli
Timothy S. Lucas
Lucille’s Smokehouse BBQ
Bard Luippold
Benjamin Luthi
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Michael Malzki
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Gung-Ho Detachment #909
Marine Federal Credit Union
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Marinosci Law Group
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Katherine Markham
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David Marmont
Robin Marquis
Carol Massey
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Leroy D. Maunu
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Merlin One, Inc.
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Jimmy Meyer
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Michael S. and Eleanor A. Pinkert Foundation
Microsoft - Matching Gifts Program
Jaya Millen
John Millen
Linda Millen
Merrel Millen
Nathan Millen
Shawn Millen
Tyler Millen
Milton American Legion Post 114
Sylvia Mistry
Modern Burlap
Modern Woodman
William S. Molloy
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Kevin Moore
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Navy Federal Credit Union - Puyallup
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NOSC of San Diego Charitable Scholarship Fund
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Pamela Nugent
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Tim Richard
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Marylyn Rinaldi
Brian Ritter
Road to Emmaus
Robert Wood Johnson Foundation
Jennine Robinson
Rho Kappa, Council Rock North
Diane C. Rice
Tim Richard
Rick Schneider Insurance, Inc.
Marylyn Rinaldi
Brian Ritter
Road to Emmaus
Robert Wood Johnson Foundation
Jennine Robinson
Rockefeller Philanthropy Advisors
Michael Rodgers
Boyd Rohrbach
Mark Rolfs
Stephen Romanowski
Rotary Club of Hatboro
Rotary Club of Oak Harbor
Jesse Roth
Round Lake Elementary School
David Rovin

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Singly’s Plant Medicinals

Lance Siraton

James Skurupa

John B. Slater
Steven E. Slater
Scott Sloat

Hilary Anne Smallwood
Bill Smith
David R. Smith
Eleanor Smith
Marcus Smith
Ronald C. Smith
Sharon Smith
Society of American Military Engineers
Jonathan Sojka
Francis Sommer
Harry Soo
Pam Sorensen
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South Shore Browns Backers
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The Marak Family Foundation
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W.J. & Kathy Chamblin Family Foundation, Inc.
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Jerry Wagner
Mary Wagner
Paul J. Wagner
Gary Wallace
Glenda Wallace
Neal Wallace
Mi Wallen
Walmart #1489
Walmart #407
Walmart #5075
Walmart #5272
Walmart #5497
Walmart #6385
Walmart #6524
Walmart #862
Walmart #862
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You Give Goods
Mark Yuhas
Joseph Zazzi
Zephyrhills Brewing Company
Helena Zodrow
Stephen Zukotynski
CMT partnered with Operation Homefront on their *Hometown Heroes* television special, which highlighted military heroes and their families in need of support in North Carolina, Tennessee, and Georgia. With help from a few friends including country music artists Chris Janson, RaeLynn, and Brantley Gilbert, along with The Home Depot Foundation, the Nashville Predators Foundation, and the Predators players' wives and girlfriends, deserving families received heartwarming surprises. The special aired on July 3 and ran through Independence Day weekend.

**CROWN MEDIA (HALLMARK MOVIES & MYSTERIES)**

Operation Homefront was proud to be highlighted in the Hallmark Movie & Mysteries Original Movie, *A Homecoming for the Holidays*, starring Laura Osnes and Stephen Huszar. This special holiday film premiered on Dec. 7, and tells the story of a country singer who meets an ex-soldier, now working as an Operation Homefront volunteer. This touching story introduced Operation Homefront to new households across America during the holiday season.

**MONSTER JAM**

Monster Jam®, a property of Feld Entertainment, Inc., partnered with Operation Homefront to help military families enjoy special time together. Monster Jam has been instrumental in raising awareness for our mission through actions such as driver-led room makeovers for military children, product donations, meet and greets with athletes, and nearly 3,000 tickets and pit passes donated to over 20 events.

**PROFESSIONAL SPORTS TEAMS**

Thanks to activations with our partners, Operation Homefront was honored to join some amazing professional sports teams in paying tribute to our military families. During the Washington Redskins Salute to Service month, BEDGEAR, the Performance brand of bedding, teamed up with players Jonathon Allen and Cole Holcomb to donate 34 Performance mattresses and pillows to the Operation Homefront Transitional Housing Village in Gaithersburg, Maryland. On Veterans Day, Bob’s Discount Furniture partnered with the Indianapolis Colts and Operation Homefront to surprise and delight the Sawyer family of Anderson, Indiana, with a home makeover and new furniture. We were honored to join with Carnival Cruise Line and Jacob Martin and Jon Weeks from the Houston Texans to thank U.S. Coast Guard Petty Officer 3rd Class Joshua Woodward and his family, surprising them with a fun-filled vacation and tickets to the Texans’ Salute to Service game.
Many military families serve far away from their loved ones, and with limited budgets to travel, visiting home is not always possible. Choice Hotels and Operation Homefront wanted to address this challenge and launched a campaign to help veterans and service members to connect with their family and friends across the country. Through their Choice Privileges® guest loyalty program, Choice donated 1.6 million points – up to 360 room nights – allocated to military families so they could stay for free at Choice Hotels near their families. Over Veterans Day, iHeartMedia, with radio host Michael J, joined Choice Hotels to present special vacation opportunities and complementary airfare/transportation to each of the 10 families at Operation Homefront’s Transitional Housing Village in Gaithersburg, Maryland, helping make it a truly special holiday season.

The Coca-Cola Foundation

Now in our second year of partnership, The Coca-Cola Foundation continues its time-honored tradition of support for U.S. service members, with a goal of helping more than 75,000 veterans and their families across the country. In 2019, The Coca-Cola Foundation supported military families through Operation Homefront’s Critical Financial Assistance, Transitional Housing-Villages, and Hearts of Valor programs. Their $100,000 grant allowed us to help more than 213 military women (including female service members, veterans, military spouses, and caregivers of wounded, ill, or injured veterans) and their families nationwide with rent or mortgage payments, utilities, car repairs, home repairs, essential baby items, groceries, and other urgent needs.

CSX

CSX made a generous commitment, through their Pride in Service initiative, to help Operation Homefront serve America’s military families. In 2019, CSX provided more than $1.5 million to help support military families within CSX’s 23-state service area. CSX employees also volunteered at our Back-to-School Brigade and Star-Spangled Babies showers throughout the year.

Chobani

Chobani believes that food can be a powerful force of good – a guiding mission that extends far beyond its products. As part of its commitment to serving America’s military families, the company announced a first-of-its-kind “Hero Batch” that was developed by Chobani Veterans. Through this Red, White, and Blueberry Greek Yogurt, the company harnessed the generosity of its consumers and successfully raised $1 million for Operation Homefront. Chobani’s passion for helping those in need and partnership with Operation Homefront didn’t stop there – you can still find its “Hero Batch” on shelves, with a portion of proceeds benefitting our work for America’s military families.

Please tell your donors and supporters that without their help, we would have been on the streets. Operation Homefront saved our lives.

– Aaron Leddy, U.S. Army Veteran and CFA Recipient
AWARDS AND RECOGNITION

CORNERSTONE AWARD
Operation Homefront’s Cornerstone Award recognizes individuals who have helped us transform how we deliver on our promise to military families. Previous Cornerstone Award recipients include Ed Delgado, President and CEO of Five Star Institute (2015); Kathy Cox, Walmart Foundation Senior Manager; and Ken Ruff, Vice President, National Accounts at Beam Suntory (2016); Heather Phil, Senior Manager of National Partnerships for The Home Depot Foundation; and Rusty Smalwood, Real Estate Owned (REO) Military Donation Team Manager for JPMorgan Chase (2017); and Chelle Davis, Vice President, Communications for Dollar Tree (2018). We are excited to share our latest recipients:

As the Chief Marketing Officer for Outback Steakhouse, Gina Collins created a marketing strategy that highlighted the deep military commitment of the restaurant, its employees, and franchise owners. She selected Operation Homefront as its charity partner and built an innovative fundraising platform, which quickly proved to be a success for both her company and Operation Homefront. From 2017 to 2019, under Gina’s leadership, Outback Steakhouse raised $350,000 for Operation Homefront and donated $100,000 in gift cards.

Marc Knowles, Global Military Team Leader, Procter & Gamble, helped build a partnership between P&G and Operation Homefront that has yielded incredible impact through new approaches to support America’s military families. Knowles was instrumental in launching Start Strong, Stay Strong, an online community for military women that builds critical local support among those who hold down the home front. As part of that effort, Knowles helped connect Operation Homefront to U.S. Army veteran and two-time Paralympian Melissa Stockwell, raising awareness for us among key constituents through her integrity and courageous story. Knowles’s leadership helped bring new partnerships for Operation Homefront, including the SpartanNash Foundation and Monster Jam®.

EMPLOYEE OF THE YEAR
Teresa Herrera, Regional Development Manager based in Phoenix, Arizona, embodies Operation Homefront’s core values in every aspect of her job and is always proactive when she sees an unmet need. She took on a leadership role for new employees and helped with program management during a time of short staffing. Teresa is a team player, and staff across the organization appreciate her willingness to step up and help out when needed.

VOLUNTEER OF THE YEAR
Yvette Peterson, from North Carolina, has been volunteering with Operation Homefront for five years. In 2019, she planned, organized, and executed the Back-to-School Brigade event at Fort Bragg, distributing 1,000 backpacks. She also successfully distributed 22 pallets of Procter & Gamble products to military families in Fayetteville, North Carolina. Her positive attitude led to a seamless Holiday Meals for Military in Fayetteville that included visits with Santa, toy distribution, and holiday crafts for 265 families. She has also stewarded relationships with Dollar Tree and Walmart staff.

WHERE WE’RE HEADED
Operation Homefront serves America’s military families in their time of need because they have served all of us in our nation’s time of need. Their service often brings many challenges that, if not addressed, can become a series of financial crises that will derail them from a successful future. As an organization, we must prepare to support our military families not only for today, but also for the years ahead. Starting in 2021, we will launch our comprehensive campaign that will allow us to expand our current programs, build and maintain infrastructure, and innovate our services to address new and evolving needs of our military families. With your help, we can ensure that this very special and deserving group of our fellow citizens will have the opportunity to thrive in the communities – our communities – that they have worked so hard to protect.

2020 MAJOR MILESTONES

**Holiday Meals for Military**
Provide our 120,000th holiday meal to military and veteran families and serve our 500,000th individual family member

**Back-To-School Brigade**
Provide our 400,000th backpack with school supplies to a military child, saving families over $50M in back-to-school expenses

**Homes on the Homefront**
Enter our 700th military family into the Homes on the Homefront program and graduate our 600th military family from the program, passing over $65M in deeded home equity to military families

**Critical Financial Assistance**
Fulfill our 45,000th request for financial assistance and provide over $30M in support to military families